

NPI Search App: Search result sections

Learn how to understand the search results for the NPI Search App

This document aims to explain how the search results for the NPI Search App are generated, why search results are separated into groups, what the search result groups are and why sometimes a person with a different name is shown in the search results.

What are the search result groups?

Group 1 – best match	People with the correct name , in this state
Group 2 – good match	People with the correct name , not in this state
Group 3 – good match	People with a similar or variant name , in this state
Group 4 – unlikely match	People with a similar name , not in this state
Group 5 – good match	People that had a compound name , that was similar to piece of this person's compound name
Group 6 – unlikely match	People that had a compound name , that was similar to a piece variant of this person's compound name

Why do I not see all 6 groups!?

You will only see all 6 groups if there is at least 6 results each of them fitting a different group. This will be extremely rare. Here is an example of this rare case:

Searching for **HELEN VAN DAM** in **New York**

	First name	Middle name *	Last name	State
Group 1	HELEN	S	VAN DAM	NEW YORK
Group 2	HELEN	PETER	VAN DAM	NEW JERSEY
Group 3	ELLEN	S	VAN DAM	NEW YORK
Group 4	ELLEN	S	VAN DAMMER	TEXAS
Group 5	HELEN	ANDREW	VAN	ALASKA
Group 6	ELLEN	T	DAM	NEW YORK

* Middle names have no impact/relevance to the search

Why do I see a person with a completely different name in my search results!?

There are some people who have chosen to have two full names. To provide a powerful search we search on both of their names. We will only ever show their primary name in the search results.

Example case, the NPI individual LUI AN has two names, sometimes she prefers to be called An An.

NPI Search

MD
DO
NP
APRN
PharmD
APN
PA
DPN
RPh

Student
PhD
Intern.
RN
Other

First Name: An
Last Name: An
State of License:
Mailing State:
Search

NPI# 1326112087
LIU AN
511 Sw 10th Ave Ste 615
Portland, OR 97205-2707 US

NPI# 1194728980
ANN MARIE HARMAN
Po Box 3605
Radford, VA 24143-3605 US

NPI# 1992708481
ANN L NORRLANDER
825 Nicollet Mall Suite 1553
Medical Arts Building
Minneapolis, MN - US

NPI# 1851394175
VAN EVANOFF
5099 Timber Ridge Trce
Brownsburg, IN 46112-8601
US

NPI# 1467455840
ANN WEISSMAN
85 S Maple Ave
Ridgewood, NJ 07450-4561
US

TAB Q W E R T Y U I O P
7123 A S D F G H J K L GO
Z X C V B N M , .
/ ' - :)

I live in Florida! Why do I see myself listed under Maryland!?

Your primary business location according to the NPI registry is based in Maryland. You have recently started practicing in Maryland, however currently this is not your primary business location. We recommend you update your details with the NPI registry.

The screenshot shows the NPI Search application interface. On the left is a vertical menu with search filters: MD, DO, NP, APRN, PharmD (highlighted), APN, PA, DPN, RPh, Student, PhD, Intern., RN, and Other. Below the menu is a '0' icon with a person silhouette. The main search area has a blue background with the following fields: First Name (Paul), Last Name (Ness), State of License (Florida), and Mailing State (Florida). A 'Search' button is at the bottom of this section. The results area on the right shows a list of providers:

- PAUL M NESS** (NPI# 1548213309): Po Box 64478, Baltimore, MD 21264-4478 US. (1 result)
- PAUL V NESS** (NPI# 1154362796): 14700 28th Ave N Suite 20, Plymouth, MN 55447-4835 US. (2 results)
- PAUL E MCGUINNESS** (NPI# 1962507749): 418 Emerald Bay Circle Apt C-7, Naples, FL - US. (1 result)
- PAUL G HAMMERNESS** (NPI# 1417930850): Po Box 9142 Mass. General Physician Organization, Charlestown, MA 02129-9142 US. (1 result)
- PAUL G HAMMERNESS** (NPI# 1760456941): (1 result)

A keyboard is visible at the bottom of the screen, indicating the app is running on a mobile device.

I just joined the NPI registry yesterday! Why I am I not found on the app?

The NPI registry is updated monthly and the application is updated shortly after. Please wait up to a month to see your details in the application. Ensure that the application is updated and has the latest NPI registry database.

Why does it take me so long to find myself? My colleagues find themselves within a second!?

Unfortunately your name has been listed by the folks at the NPI registry as **MARY MARGRARET (PEGGY DONOVAN**. This means that when you are searching for MARY DONOVAN you will be listed further down in the search results and it may also take you longer to search.

Searching for your exact full name **MARY MARGRARET (PEGGY DONOVAN** will still be instant.

The screenshot shows the NPI Search application interface. On the left is a navigation menu with categories: MD, DO (highlighted), NP, APRN, PharmD, APN, PA, DPN, RPh, Student, PhD, Intern., RN, and Other. Below the menu is a person icon with a '0' next to it. The main search form has the following fields: First Name (Mary Margaret (f x), Last Name (Donovan x), State of License (empty), and Mailing State (empty). A blue 'Search' button is at the bottom of the form. The search results are displayed in a list with the following entries:

- MARY MARGARET (PEGGY DONOVAN**
NPI# 1356677173
1100 S. Grand Blvd First Floor
Saint Louis, MO 63104-1015
US
- MARY B. DONOVAN
NPI# 1194717744
Po Box 927 5 E Alvon Road,
Suite 7
White Sulphur Springs, WV
24986-0927 US
- MARGARET A DONOVAN
NPI# 1639164346
7449 Morgan Rd
Liverpool, NY 13090-3973 US
- KATHLEEN D KENNELLY
NPI# 1295724649
4500 San Pablo Rd S
Jacksonville, FL 32224-1865
US
- NPI# 1972583300

A keyboard is visible at the bottom of the screen, with the 'GO' button highlighted in green.

I cannot find my name at all!?

Some people simply do not exist in the NPI registry or a mistake has been made with your name. To ensure that you exist in the NPI registry, you can check on the official NPI registry search page:

<https://npiregistry.cms.hhs.gov/NPPESRegistry/NPIRegistrySearch.do?subAction=reset&searchType=ind>

I cannot find myself at all!? My name has German umlauts within the name. Where are the umlauts on this Android keyboard!?

Currently our keyboard only includes standard American characters. Foreign names are not currently supported, although will be supported in the future.